

1. The taker is required to comply with the campsite regulation and the booking and cancellation terms and which he had properly validated and accepted to confirm the reservation.
2. The contract is personal, it is forbidden to sublet or give to a third party the pitch.
3. Any contract without the payment of € 130 will be considered invalid. Any payment without your booking form will not be refund in case of a cancellation or changing date. The payment will remain to the campsite Beaugard Plage.
- 4. The total payment will be due on your day of arrival.**
- 5. No refund is possible for any shortened stay** (early departure or late arrival). All anticipate departure will cause a disposable release for the campsite. It's matter to you to prevent your caravan company the day of your departure.
6. The occupation of the pitch start at 2pm on the arrival day and must be vacated at 10am on the departure day.
7. If we are not informed that the campers have to delay the arrival day, the pitch will be still kept 24hours after the arrival day (till 2pm the next day) mentioned in the contract, after that time the pitch becomes available for the Camping Beaugard Plage with no right of refund.
8. Pre-booking a specific pitch is possible but not guaranteed. At any time, the management reserves the right to change the allocation of the pitch for another belonging to the same category.
9. Unaccompanied by their parents, minors are not allowed. Parental authorizations are not accepted.
10. All your equipment and vehicle (caravans, trailers, cars, motor homes) must be insured during your stay. The certificate could be asked by the campsite.

CANCELLATION OF CONTRACT

1. Whatever the reasons for the cancellation of your contract you must inform the Campsite Beaugard Plage by mail (date as confirmed by postmark) or by e-mail because it cannot be reported to another year.
2. We engage ourselves to refund your deposit in the case your cancellation is received three months (90 days) before the arrival day mentioned in the contract. After this period, in a case of emergency, cancellation must be accompanied by precise and indisputable credential of the event leading to the cancellation (medical certificate, death certificate, certificate employer in case of loss of employment).
In all other cases, the full amount of the deposit will be hold by the Camping Beaugard Plage.

CANCELLATION IN THE EVENT OF A PANDEMIC

1. In the event that the establishment fully or partially closes during the arranged dates of stay (which is related to a measure fully or partly preventing the establishment from welcoming the public onto its premises, insofar as the Customer is directly affected by the imposition of this measure) due to restrictions imposed by the French government, and which are not attributable to Camping Beaugard Plage, the sums paid in advance by the Customer for their reservation will be reimbursed within 90 days.
Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beaugard Plage.
2. For all cancellations that are duly justified by the fact that the Customer has contracted COVID-19 (infection), or any other infection deemed significant enough to pertain to a pandemic, or the fact that they have been identified as a contact case, as well as the fact that this situation would prevent them from carrying out their stay during the arranged dates, the sums paid in advance will be reimbursed within 90 days.
Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beaugard Plage. In all cases, the Customer will compulsorily need to justify their entitlement to exercise this right to cancellation.
3. In the event that the Customer is forced to completely cancel their stay due to measures imposed by the French government that prevent them from travelling (national or local lockdowns, travel bans, border closures), while the camping site is in a position to perform its obligations and welcome Customers, Camping Beaugard Plage will reimburse the sums paid in advance within 90 days.
Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beaugard Plage.

EXTRACT OF CAMPSITE REGULATION

1. The desk

The opening hours of the reception will be displayed. You will find there all the information about the facilities, the security, the beach and information about the area.

2. Registration

Complete registration formalities must be carried out by the vehicle / reservation responsible before the installation.

3. Campers' guests

Our customers' guests must register with an ID at the reception as "visitor". If they wish to spend the night, they will be registered as "extra person". Do not exceed the number of person authorized in the pitch (6-person maximum children and babies included)

4. Car traffic

The vehicles included in the package must park only on the pitch.

Only the vehicle previously registered can circulate in the camping and the driver must have a magnetic badge for the automatic barrier. This badge is issued at the reception in exchange of a deposit of 20 euros. Each badge corresponds to a vehicle and should not be used for another.

Access to car camping is forbidden to 11:00 p.m. to 8:00 am, high season and from 22h00 to 08h00 in low season. The speed of vehicles inside the camp is limited to 10 km / hour.

5. Pets

Pets are not allowed in July and August. In low season, dogs (Class I and II only) and other pets must be kept on their leash and remain under the supervision of their owners. They are accepted in low season with an additional charge. The owner must present a valid up-to-date pet passport at arrival. Vaccination against rabies is compulsory before arrival. All pet dropping must be cleared up.

6. Bathrooms

It is forbidden to play in the bathrooms. Children must be accompanied by their parents.

7. Security

Wood fires are prohibited on the pitches. Barbecues are allowed under high surveillance and with the agreement of the camping reception.

8. Respect

The campers are asked to avoid all noise or loud conversations which can bother their neighbours between 11pm and 7 am.

9. Wristband

They assure the security of the campers and help avoid outsiders'-intrusion. THEY MUST BE WORN THROUGHOUT THE STAY.

10. Pitch occupation

The number of people per location is limited to 6 regardless of their age (babies included). Only the floor mats are allowed. To preserve the environment quality, the tarpaulins are forbidden.

Médiation

Conformément à l'article L. 612-1 du Code de la consommation, dans un délai d'un an à compter de sa réclamation écrite, le consommateur, sous réserve de l'article L.152-2 du code de la consommation, a la faculté d'introduire une demande de résolution amiable par voie de médiation, auprès de

SAS Médiation Solution

222 chemin de la bergerie 01800 Saint Jean de Niost

site : <https://www.sasmediationsolution-conso.fr>

email : contact@sasmediationsolution-conso.fr